



## 2020 Property Tax Frequently Asked Questions

### 1. When are my property taxes due?

- **RESIDENTIAL PROPERTY OWNERS:** Property taxes are due on June 30, 2020.
- **NON-RESIDENTIAL PROPERTY OWNERS:** Property taxes are due on June 30, 2020.
- **DESIGNATED INDUSTRIAL PROPERTIES, MACHINERY & EQUIPMENT AND LINEAR ASSESSMENT PROPERTY OWNERS:** Property taxes are due on June 30, 2020.

### 2. What if I am unable to pay my property taxes by the June 30, 2020 deadline?

- **RESIDENTIAL AND NON-RESIDENTIAL PROPERTY OWNERS:**

You have 2 options if you are not able to pay on or before June 30, 2020:

- Payment can be made on or before September 30, 2020 without penalty
- You may apply to pay your property taxes in six monthly payments from July to December 2020. **Applications must be received before June 30, 2020.** For full program details please visit: [fortsask.ca/COVID-FEPP](https://fortsask.ca/COVID-FEPP).

- **DESIGNATED INDUSTRIAL PROPERTIES, MACHINERY & EQUIPMENT AND LINEAR ASSESSMENT PROPERTY OWNERS:**

- The education portion of your property taxes can be paid on or before September 30, 2020 without penalty
- You may apply to make monthly payment through our regular Fort Electronic Payment Plan. Upfront payment is required for 1/12 of the annual property taxes for each month that has passed up until the date of application.

### 3. Where and how can I pay for my property taxes?

In accordance with public health orders issued by the Alberta Government, we encourage residents to stay home, practice physical distancing and use payment options that do not require person to person contact. Currently, most facilities have limited access, but there are a number of contactless payment options available.

- Sign-up for pre-authorized monthly payments with the Fort Electronic Payment Plan (FEPP) [fortsask.ca/fepp](https://fortsask.ca/fepp).
- Telephone or internet banking through your financial institution (your seven digit roll number is your account number). Please allow 7 days for receipt of payment.
- At most chartered banks, credit unions and other financial institutions. Please allow 7 days for receipt of payment.
- Mail (your cheque payable to City of Fort Saskatchewan) and enclose the remittance portion of the tax notice. (Date of receipt is the Canada Post date on the envelope)
- Payment can be deposited in the "mail deposit" located at the main entrance to City Hall (please enclose the remittance portion of the tax notice).
- Credit card through the PaySimply portal at [fortsask.ca/taxes](https://fortsask.ca/taxes). Please allow 7 days for receipt of payment.

**4. Can I pay by credit card?**

Yes! Credit card payments for tax accounts are now accepted through [PaySimply](#), a secure, third party payment provider which accepts Visa, MasterCard and AMEX for a service fee (2.5%). *The City of Fort Saskatchewan does not retain any portion of the service fee.*

Note: Your 7 digit tax roll account number is required to process your payment.

**5. What is my 2020 property assessment value based on?**

The assessment value amount that is on your notice is an estimate of the market value of your property as of July of 2019. The assessor used sales leading up to July of 2019 to establish the assessments. This is prior to the Covid-19 pandemic and the economic impacts and, cannot be changed due to Provincial regulations which govern property assessment.

At this point it is unknown how the loss of employment, the closing of businesses, and/or other economic factors will affect real estate market values and, therefore, future assessed values. Assessors are bound by strict guidelines for assessment and will be ensuring everything possible is taken into consideration for the future.

**6. What if I do not understand or disagree with my assessment?**

You are encouraged to talk to an assessor if you have concerns about the assessment as it relates to your property value in July of 2019. Please contact the City of Fort Saskatchewan Property Tax Department (780-992-6228) who will put you in touch with an assessor. Please also keep in mind that the assessor does not set the tax rates in the municipality, and therefore cannot answer questions about property taxation. Nor can they answer questions about the amount of services you receive. For tax rate questions, for questions about services, or for general inquiries please contact the City of Fort Saskatchewan Property Tax Department at 780-992-6228 or email [finance@fortsask.ca](mailto:finance@fortsask.ca)