

Basic Program Attributes (BPA)

BPA	4	3	2	1	0
Mandate	Federal/Provincial Mandate (act, code, law, regulation)	City Bylaw	Internal Mandate: City Policy or to fulfill a Contractual Agreement	Internal Mandate: Published best practice/guidelines (*accreditation, *professional organization, Council approved plans/studies, etc.)	No mandate
Reliance	City is sole provider and other service providers do not exist		Program or services could be contracted with another entity with obstacles or limitations (City management/oversight would still be required)		Program or service is offered by another provider and is or could be contracted out
Cost Recovery	76% to 100% of cost is recovered through external sources (user fees, grants, donations, fines, etc.)	51% to 75% of cost is recovered through external sources (user fees, grants, donations, fines, etc.)	26% to 50% of cost is recovered through external sources (user fees, grants, donations, fines, etc.)	1% to 25% of cost is recovered through external sources (user fees, grants, donations, fines, etc.)	No fees are generated
Demand	Demand is increasing (based on data point)		Demand is flat		Demand is decreasing or data is unknown
Population Served	Available and utilized by more than 50% (based on data point)		Available to more than 50% and utilized by less than 50%		Available and utilized by less than 50%

* Chartered Professional Accountant (CPA), Government Financial Officers Association (GFOA), Alberta Recreations & Parks Association (ARPA), Association of Professional Engineers and Geoscientists of Alberta (APEGA), Association of Science and Engineering Technology (ASET), Canadian Institute of Planners (CIP), American Water Works Association (AWWA), Canadian Arts Presenting Association (CAPACOA), Society of Local Government Managers of Alberta, Transportation Association of Canada (TAC), Canadian Urban Transit Association (CUTA), North Saskatchewan Watershed Alliance (NSWA), Edmonton, Metro Region Board (EMRB), Alberta Museum Association, Theatre Alberta, Alberta Touring Alliance of Alberta (ATAA), etc.