

# PBB Community Results

## Overall Definition & Sub Results Headings

<b>WELL-PLANNED COMMUNITY</b>		
<i>Excellence in planning and smart land use has balanced quality of life, sustainability, and economic development that has shaped how our community has grown to maintain its small-town feeling and a strong sense of community.</i>		
• Housing Options	• Safe and Quality Neighbourhoods	• Land Use and Growth
• Small Town Feel	• Transportation Network – All Modes / Accessibility	• Environment and Resource Stewardship
• Place to Live and Visit		

<b>RESPONSIVE ECONOMY</b>		
<i>Strong business retention, support and attraction strategies and programs are in place to help facilitate a strong, sustainable and responsive local economy that supports large and small businesses and creates employment.</i>		
• Business Attraction and Retention	• Thriving Downtown	• Collaboration Chamber of Commerce and Local Business
• Collaboration Region – AIHA, Edmonton Global & Others	• Industry Partners	• Land Use & Zoning

<b>WELL-PLANNED AND MAINTAINED INFRASTRUCTURE</b>		
<i>Strategic investment and strong asset management practices have ensured critical infrastructure is in place, maintained, optimized and strategically planned to meet the future needs of the community.</i>		
• Asset Management	• Long Term Capital Planning / Master Plans and Strategies	• Partnerships – Regional Collaboration, Developer, Local Improvement
• Accessible Community Facilities	• Mobility and Safe Traffic Flow	• Safe and Reliable Water, Sanitary and Storm Infrastructure
• Vehicles and Equipment		

<b>THRIVING RECREATION, CULTURE &amp; PARKS</b>		
<i>Diverse and accessible recreation, culture and parks programs, facilities and events are in place and contribute to active healthy lifestyles, creativity, positive mental health, community connectedness, and enhanced quality of life.</i>		
• Recreation & Culture Venues	• Trails and Open Spaces	• River Valley
• Community Events and Festivals	• Historical Preservation	• Programs
• Volunteerism		

<b>SAFE COMMUNITY</b>		
<i>The safety of everyone who lives, works or plays in Fort Saskatchewan is integral to City decision making and operations.</i>		
• Emergency Preparedness & Management	• Public Safety Services – Fire, Police / Municipal Enforcement	• Safe Public Spaces
• Strong Sense of Pride in Community / Sense of Community (looking out for neighbours)	• Traffic Safety and Vision Zero	• Environmental Safety – Land, Air, Water, Energy and Material Use
• Ensures Utilities Fundamental to Public Health and Safety		

<b>WELCOMING COMMUNITY</b>		
<i>A continuum of collaborative social programs, supports and services are in place and evolve to meet diverse community needs so that everyone regardless of circumstances is able to participate fully in all aspects of the community.</i>		
• Diversity & Inclusion	• Social Supports and Programs	• Community Events and Festivals
• Accessibility to Amenities & Activities	• Communication and Community Engagement	• Effective Policing and Municipal Enforcement
• Collaborative Approach Working with Local Organizations		

# PBB Governance Results

## Overall Definition & Sub Results Headings

<b>RESOURCE MANAGEMENT</b>		
<i>Responsibly managing the communities infrastructure resources and costs and investing for the future</i>		
• Long Term / Planned Capital Funding	• Asset Management	• Master Plans & Studies
• Advocacy & Input - Regional Projects	• Risk Management & Regulatory Compliance	• Environment and Resource Stewardship
<b>FINANCIAL STEWARDSHIP</b>		
<i>Strategically planning for long-term financial sustainability in service delivery</i>		
• Long Term Financial Sustainability	• Budget Processes and Operating / Capital Plans	• Financial Reporting
• Budget Tools – Program Budgets and Priority Based Budgeting	• Strategic and Business Planning	• Sustainable Service Levels
• Risk Management	• Policy and Bylaws	
<b>SERVICE EXCELLENCE</b>		
<i>Focusing on customers' needs and enabling positive change to ensure service delivery is efficient and effective and can be delivered on a sustainable basis</i>		
• Customer Experience – Relationships / In Person	• Communication & Engagement	• Access to Information
• Practices and Processes	• Engaged Workforce	• Diversity & Inclusion
• Training and Development		
<b>COLLABORATION</b>		
<i>Undertaking a collaborative approach to address community needs through coordinated partnerships with local agencies, regional neighbors, other levels of government and civic organizations</i>		
• Advocacy	• Relationships	• Shared Benefits / Outcomes
• Local Organizations and Businesses	• Regional Neighbours	• Government
<b>OPERATIONAL EXCELLENCE</b>		
<i>Continuous improvement; constantly looking for ways to improve services through innovation, collaboration, technology and planning</i>		
• Innovative Practices & Technology	• Long Term Focus / Sustainability	• High Performing Organization
• Policy & Bylaws	• Recruitment & Retention	• Staff Development & Training
• Environmental Practices	• Occupational Health / Safety	• Collaboration of City Departments