

2023 - 26

# **PROTECTIVE SERVICES**

### Department Business Plan

## **Department Overview**

Protective Services includes two law enforcement agencies: Municipal Enforcement Services and the RCMP. Both provide vital services to ensure residents, businesses and visitors have access to a safe and enjoyable community whether at home or work, or while using roadways, parks and facilities. Officers are supported by an essential team of dedicated and skilled support personnel.

Officers use a balance of engagement, education and enforcement to achieve the City's desired outcomes. Fair, impartial and professional engagement with the community, including our youth, are hallmarks of the Department.



Last Updated: May 1, 2025



# **DEPARTMENT GOALS AND INITIATIVES**

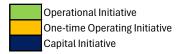
Focus	Focus Area: RCMP Policing Services								
#	Department Initiative	Strategic Plan Goal Alignment	Funded	Upcoming	3-Year Forecast				
			2023 - 2026 Strategic Plan		Future Strategic Plan				
			2025	2026	2027	2028	2029		
1.1	RCMP Contract - Increase established RCMP Positions + contract adjustments informed by the RCMP Multi Year Financial Plan	3							
1.2	RCMP Contract - Collective bargaining in 2025 (NPF & Public Safety Canada)								
1.3	New Permenant Position (1 FTE) - RCMP Police Clerk to manage a new service level of body worm camera technology.	3							
1.4	Organizational Structure Police Administration - review the supervision and management of the Police Administration team	5							
1.5	Police Clerk Classification Review - Protective Services has one job classification for police clerks. A review is needed to look at each job description and merits of different job classifications.								
1.6	Review Call Evaluation and Dispatching function and capacity, KDIV OCC dispatching	5							
1.7	Equipment additions to increase gun safety, body worn camera equipment added	5							
1.8	Develop office space need projections and create basement development plan	5							
1.9	Closed Circuit TV System (CCTV) - assess the lifecycle replacement of equipment	5							
1.10	Policing Committee Bylaw Update - Review the Policing Committee Structure and Bylaws to ensure alginment with updated Police Governance Regulations								
1.11	Create a Community Safety Plan - Policing Committee Initiative	5							



Focus Area: Municipal Enforcement / Animal Control								
	Department Initiative	Strategic Plan Goal	Funded	Upcoming	3-Year Forecast			
#			2023 - 2026 Strategic Plan		Future Strategic Plan			
		Alignment	2025	2026	2027	2028	2029	
Munic	ipal Enforcement							
2.1	Traffic Bylaw Update	5						
2.2	Community Standards Bylaw Update - Derelict Properties							
2.3	Community Peace Officer Risk Mitigation Recommendation - Body Worn							
2.3	Cameras for CPO's							
2.4	MES AFRRCS Radio System - Lifecycle Replacement							
2.5	MES Vehicles -In Car Video Replacement 5 Vehicles							
Anima	al Control							
2.6	Enter into contract for animal rescues for animals after 72 hour hold							
2.7	Renovate Animal Kennel to allow for dog run/dog doors out of building							
Staffi	ng							
2.8	Municipal Enforcement Organizational Structure Change - Enhance supervision and management of the Municipal Enforcement Team	5						
2.9	Increase CPO working hours from 1950 to 2080 per year							
2.10	Community Peace Officer General Duty Position to maintain service levels and respond to community growth pressures.	3						
2.11	Community Peace Officer- Traffic Position for enhancing traffic safety due to loss of Automated Traffic Enforcement tools.	3						
2.12	Community Peace Officer - Community Standards Bylaw and Land Use Bylaw Enforcement							

Focus Area: Traffic Safety								
#	Department Initiative	Strategic Plan Goal Alignment	Funded	Upcoming	3-Year Forecast			
			2023 - 2026 Strategic Plan		Future Strategic Plan			
			2025	2026	2027	2028	2029	
	Traffic Safety - Vision Zero Education Campaign: Consultant hired to develop							
3.1	educational messaging regarding our Vision Zero goal and safe driving	3						
	behavior.							
	Traffic Safety - purchase speed display signs to replace the Intersection							
3.2	Safety Device cameras on Veterans Way. A traffic safety tool used to slow	3						
	traffic down and bring awareness to speeds on the busy highway.							
	tranic down and bring awareness to speeds on the busy nighway.							
3.3	Traffic Safety - Lawn Sign campaign - Slow Down, Kids At Play	3						
3.4	Traffic Safety Enforcement: Remove MES decals on 1 MES vehcile to be an	2						
3.4	unmarked traffic enforcement vehicle	2						
Auton	Automated Traffic Enforcement							
3.5	Automated Traffic Enforcement Contract Expires February 2026							

#### Legend:



### Strategic Plan Goals:

- 1 Well-Planned Community and Resilient Economy
- 2 Strategically Managed Infrastructure
- 3 Welcoming, Compassionate and Active Community
- 4 Environmental Stewardship
- 5 Operational Excellence and Continuous Improvement

 $<sup>{}^{\</sup>star} A sterisk \ denotes \ a \ department \ initiative \ that \ is \ directly \ linked \ to \ a \ strategic \ initiative \ within \ the \ 2023-2026 \ Strategic \ Plan.$ 

