



CITY OF FORT SASKATCHEWAN WASTE SERVICES

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780.991.8665 | waste@fortsask.ca

Notice to Businesses – New Waste Collection Contract (May 1, 2025 – April 30, 2030)

Dear Business Owner,

The City of Fort Saskatchewan has entered into a new exclusive franchise agreement with **GFL Environmental Inc.** for all **front-load and transitioning Molok bins** within city limits. This contract is in effect from **May 1, 2025 to April 30, 2030**.

This agreement is unique to Fort Saskatchewan and is designed to offer bulk pricing that results in significant cost savings for our business community. To maintain fairness and transparency, standardized rates have been set based on **bin size** and **collection frequency**, regardless of the size of your business or the volume of waste generated. These rates reflect the best value obtained through a competitive bidding process.

Future rates will be posted on the City's Waste website at fortsask.ca/CommercialWaste.

Contact Information

If you require clarification, you can reach the City's **Waste Hotline** at **780-992-6218**, or by email at waste@fortsask.ca. You can also contact **GFL Environmental** directly at **780-444-8805**, or by email at CSREdmonton@gflenv.com.

New to Fort Saskatchewan? If you're a new business seeking waste collection services, please contact GFL to get started at **780-444-8805** or email CSREdmonton@gflenv.com.

What's New?

- **New Contract Period:** New rates have been established for the GFL contract between May 1, 2025 to April 30, 2030 for all front-load and transitioning Molok bins.
- **Price increases:** There will be an increase of 3% every year to accommodate inflation.
- **All-Inclusive Rates:** Maintenance and a once-a-year bin exchange are included in the specified rates regardless of damage unless otherwise specified.
- **On-Board Scales:** GFL trucks will now record the weight of each stream (garbage, recycling, organics) at each location. This data will help businesses understand waste generation and diversion. To receive this information on your invoices, please contact GFL at CSREdmonton@gflenv.com.

Collection Schedule

- **Collection Hours:** 3:00 am to 12:00 pm (7:00 am start for residential areas). Collection outside these hours may occur due to high service demand, weather, or equipment availability.
- **Office Hours:** 7:30 am to 4:30 pm.

Where Does My Waste Go?

- **Garbage:** Disposed at **Waste Management – Thorhild Landfill** in Newbrook, AB.
- **Recycling:** Sent to **GFL’s Material Recovery Facility** in Edmonton, where materials are sorted, bailed, and sold to recycling markets. Please ensure your bin is free of contamination; rejected bins may result in additional charges.
- **Organics:** Transported to **Rosieridge Waste Management Compost Facility**. Only compostable materials should be placed in the organics bin to avoid rejection or extra fees.

Summary of Contract Terms & Conditions

The Contractor (GFL) shall:

- Take due care to protect **life, property, and the environment**.
- Communicate clearly with customers and provide reasonable notice of any **service delays**.
- Make efforts to **schedule collections** to best meet customer needs.
- Ensure all **scheduled services** are completed by the end of the collection day, and maintain timely communication to prevent or resolve issues such as missed collection.
- Respond within **one business day** to inquiries or complaints, whether submitted directly or through the City.

In partnership with the City, GFL will:

- Monitor **collection volumes** and contamination levels.
- Offer recommendations for **collection efficiency**.
- Provide guidance on appropriate waste set-outs and **material diversion strategies**.

Additional Service Information

- **Missed Collection:** GFL will recollect free of charge if due to oversight by GFL. A collection will not be considered “missed” if access was blocked or contamination was present (must be supported with photo evidence by GFL).
- **Invoices:** Issued within 10 business days following each billing cycle.
- **Payment Terms:** Net 30 days from receipt of an approved invoice.
- **Personnel Conduct:** All GFL staff must be trained, courteous, wear appropriate PPE, and be easily identifiable by uniform and ID badge. GFL acknowledges its employees represent both the company and the City in public.

Dispute Resolution

If a dispute between a business and GFL cannot be resolved through normal channels:

- Either party may submit a **written summary** to the City’s representative or at waste@fortsask.ca.
- The City will investigate and issue a **written decision within 10 business days**.
- If the decision is disputed, either party may request mediation through the processes outlined in the contract.

Additional Services & Responsibilities

- **Locks:** Available by agreement between customer and GFL. Please request to GFL if needed.
- **Bin Collection Frequency:** Can be adjusted at the customer's request without additional administrative fees.
- **Bin Maintenance (Front-Load Only):** Included in rates. Covers:
 - Annual internal and external cleaning.
 - Repairs to lids, casters, welds, etc.
 - Repainting, rebranding, and graffiti removal.
 - Minor maintenance completed within 30 days of observation or report.
 - Major damage (e.g. fire, significant graffiti) may be subject to additional charges as outlined in the rate tables **if a bin exchange for the year has already been claimed.**
- **Molok Bins:** Maintenance is the responsibility of the bin owner, including ensuring proper use and containment.

Spillage and Litter

GFL must clean up any litter or spillage resulting from service delivery. No waste should be left on public or private property outside of designated disposal sites.

If you have any questions or need further information, please contact the **Waste Hotline** at waste@fortsask.ca or visit fortsask.ca/CommercialWaste. For service-specific inquiries, reach out to **GFL Environmental Inc.** directly at 780-444-8805 or CSREdmonton@gflenv.com.

City of Fort Saskatchewan Waste Services

780-992-6218

waste@fortsask.ca

GFL Front-load and Molok Collection Rate Tables

Front-load Bin Garbage, Commercial Recycling and Organic Service

Table 1: Scheduled Service Monthly Rate (Garbage 2025)

Bin Size (yd ³)	On-Call (per lift)	Bi- weekly	1x / Week	2x / Week	3x / Week	4x / Week	5x / Week	Extra Lift (each)
2	\$7.50	\$16.28	\$32.48	\$64.95	\$97.43	\$129.90	\$162.38	\$11.25
3	\$11.25	\$24.41	\$48.71	\$97.43	\$146.14	\$194.85	\$243.56	\$16.88
4	\$15.00	\$32.55	\$64.95	\$129.90	\$194.85	\$259.80	\$324.75	\$22.50
6	\$22.50	\$48.83	\$97.43	\$194.85	\$292.28	\$389.70	\$487.13	\$33.75
8	\$30.00	\$65.10	\$129.90	\$259.80	\$389.70	\$519.60	\$649.50	\$45.00

Table 2: Schedule Service Monthly Rate (Commercial Recycling 2025)

Bin Size (yd ³)	On-Call (per lift)	Bi- weekly	1x / Week	2x / Week	3x / Week	4x / Week	5x / Week	Extra Lift (each)
2	\$6.50	\$14.11	\$28.15	\$56.29	\$84.44	\$112.58	\$140.73	\$9.75
3	\$9.75	\$21.16	\$42.22	\$84.44	\$126.65	\$168.87	\$211.09	\$14.63
4	\$13.00	\$28.21	\$56.29	\$112.58	\$168.87	\$225.16	\$281.45	\$19.50
6	\$19.50	\$42.32	\$84.44	\$168.87	\$253.31	\$337.74	\$422.18	\$29.25
8	\$26.00	\$56.42	\$112.58	\$225.16	\$337.74	\$450.32	\$562.90	\$39.00

Table 3: Schedule Service Monthly Rate (Organics 2025)

Bin Size (yd ³)	On-Call (per lift)	Bi- weekly	1x / Week	2x / Week	3x / Week	4x / Week	5x / Week	Extra Lift (each)
2	\$39.50	\$85.72	\$171.04	\$342.07	\$513.11	\$684.14	\$855.18	\$59.25
3	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
4	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
6	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
8	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Table 4: Front-load Bin Surcharges

Year	Surcharge Description	\$ Per Occurrence
2025	Bin Exchange	One free per calendar year
2025	Bin Exchange (more than once a year, minor wear or tear)	\$100.00
2025	Bin Exchange – Large Graffiti	\$375.00
2025	Bin Exchange – Burnt Bin	\$500.00

Molok Bin Garbage, Commercial Recycling and Organic Service

Table 5: Scheduled Service Molok Monthly Rate (Garbage 2025)

Bin Size (yd ³)	On-Call (per lift)	Bi-Weekly	1x / Week	2x / Week	3x / Week	4x / Week	5x / Week	Extra Lift (each)
1.3 m ₃	\$12.46	\$27.05	\$53.97	\$107.94	\$161.91	\$215.88	\$269.84	\$12.46
3 m ₃	\$28.76	\$62.42	\$124.54	\$249.09	\$373.63	\$498.17	\$622.72	\$28.76
5 m ₃	\$47.94	\$104.03	\$207.57	\$415.14	\$622.72	\$830.29	\$1037.86	\$47.94

Table 6: Scheduled Service Molok Monthly Rate (Commercial Recycling 2025)

Bin Size (yd ³)	On-Call (per lift)	Bi-weekly	1x / Week	2x / Week	3x / Week	4x / Week	5x / Week	Extra Lift (each)
1.3 m ₃	\$11.34	\$24.61	\$49.11	\$98.22	\$147.33	\$196.44	\$245.55	\$11.34
3 m ₃	\$26.17	\$56.80	\$113.33	\$226.66	\$339.99	\$453.32	\$566.65	\$26.17
5 m ₃	\$43.62	\$94.66	\$188.88	\$377.76	\$566.65	\$755.53	\$944.41	\$43.62

Table 7: Scheduled Service Molok Monthly Rate (Organics 2025)

Bin Size (yd ³)	On-Call (per lift)	Bi-weekly	1x / Week	2x / Week	3x / Week	4x / Week	5x / Week	Extra Lift (each)
1.3 m ₃	\$17.00	\$36.90	\$73.63	\$147.25	\$220.88	\$294.51	\$368.14	\$17.00
3 m ₃	\$39.24	\$85.15	\$169.91	\$339.82	\$509.73	\$679.64	\$849.55	\$39.24
5 m ₃	\$65.40	\$141.92	\$283.18	\$566.36	\$849.55	\$1,132.73	\$1,415.91	\$65.40